

BLOOD SAMPLE COLLECTION AND SERUM PREPARATION

Procedure:

- Fill the requisition form.
- Label a cloth activator tube with serum separator (white/clear gel on the bottom of the tube) with patient name and date of sample collection.
- Collect whole blood in that tube.
- Place the tube with the collected blood in upright position and allow blood to clot at room temperature for 30–45 minutes.
- Wait for blood in the tube to be completely clotted.
- Centrifuge the tube (at 2000-2500 RPM for 20 minutes) to separate the serum from the clot.
- Transfer serum (supernatant) to clear tube without serum separator.
- Label the tube with the patient's name and date of sample collection.
- Ship the tube labeled with the patient's name and date of sample collection on it.
- **Note**: If you are unable to centrifuge the cloth activator tube with serum separator, please leave the tube in upright position for 30-45 minutes until the blood is fully clotted.
- Carefully transfer serum without red cells to a clear tube.
- Ship the tube labeled with the patient's name and date of sample collection on it

Packaging and shipment:

- Place appropriately labeled sample tube with tightly closed cap to a Biohazard labeled bag.
- Label the plastic bag with the patient's name and date of sample collection (repeat information from the labeled tube).
- Place the plastic bag into a cushioned/protective envelope or a box.
- Place the requisition form into the shipping envelope/box.
- Download and prepare the letter to US Custom. Include the letter with your shipment.
- Ship the serum sample and two forms to:

Pet Preferred Diagnostics 11600 Atlantis Place, Suite "C-1" Alpharetta GA, 30022 USA

^{*}Make sure to pack securely to protect the tube in transit.

^{*}Choose your carrier (FedEx, UPS etc.). Choose 3-5 days shipping. Pet Preferred Diagnostics does not cover international shipping but discounts all tests and immunotherapy.

^{*}Please notify Pet Preferred Diagnostics about the shipment of the specimen by e-mailing to contact@petpreferreddx.com

^{*}The serum containing tube must be kept refrigerated (2-8 C⁰) if shipped within 1-3 days after sample collection.

^{*}No cool pack is needed for this shipping